

# DIGITAL SYSTEMS ENGINEERING, INC (DSE)

March 2017

Subject: Supplier Quality Assurance Policy (SQAR)

Dear Valued Supplier:

Supplier Quality Management has emerged as a leading business practice, driven by requirements established in ISO and AS9100 Quality Management Systems (QMS) standards. Digital Systems Engineering, a registered AS9100(C) company, joins the ranks of world-class manufacturers making significant investments in their QMS and business processes to improve Supplier Quality.

## **Supplier Quality is Critical**

Our business relationship is cooperative – improved Quality on products shipped positively affects our end product. Quality measurements important to us are: Supplier's quality, meeting Purchase Order requirements, correct pull of parts, proper ESD handling and secure packaging, on-time delivery and responsiveness to our inquiries and RMA requests. In return, we pledge to continue to conduct business fairly, clearly communicate our Quality Requirements and pay within terms. We believe that when working together, both our company's will benefit.

### Supplier Quality Assurance Requirements (SQAR) Policy

Suppliers providing products to DSE should be driven to maintain a Preferred Supplier status for continuing business consideration. Products should continue to meet or exceed acceptable Quality thresholds as indicated in DSE's document: Supplier Quality Assurance Requirements (SQAR). In addition, passing down our Quality Requirements to our Suppliers is one of our AS9100 directives.

#### What's New

In the attached Revision C, in SQAR 100, we request a minimum of (5) years for record retention for DSE's POs and associated documentation. We also added SQAR section 224, 'Conflict-Free' versus 'Conflict Minerals'. The most recent SQAR revision is downloadable from <a href="http://www.digitalsys.com/supply-chain/">http://www.digitalsys.com/supply-chain/</a>. Other downloadable DSE Supplier documents are: Supplier Confidentiality Agreement, Notice of Certificate of Compliance, and Notice of RMA Policy.

#### **DSE Purchase Orders**

The application of specific SQARs for Suppliers is based on commodities purchased. These requirements are indicated by section number only on DSE's Purchase Orders (PO). Supplier is responsible for understanding SQARs indicated on the PO by referencing the SQAR section number in the SQAR document.

We look forward to a productive, evolving quality future! If there are comments or questions, please call or e-mail at Purchasing@digitalsys.com.

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